

# Passenger Feedback Report



**Passenger feedback or complaints about incidents should be made in writing to the Bus Operator. You can also send it to Wiltshire County Council.**

Passenger Transport Unit  
Wiltshire County Council  
County Hall  
Bythesea Road  
Trowbridge  
Wiltshire  
BA14 8JD  
T: 01225 713446  
E: [buses@wiltshire.gov.uk](mailto:buses@wiltshire.gov.uk)

**Please complete form and send form (with ticket if available).**

|                  |                       |
|------------------|-----------------------|
| <b>Name</b>      | <b>Time of travel</b> |
| <b>Address</b>   | <b>Date of travel</b> |
|                  | <b>Where from</b>     |
|                  |                       |
| <b>Post Code</b> | <b>Where to</b>       |
| <b>Telephone</b> |                       |

**1. The problem / What happened?**

**2. What action did you take?**

**3. What do you think should be done?**

**4. Do you have any further ideas or suggestions for public transport in Kennet?**

**Note to responding Bus Operator/Local Authority:** For monitoring purposes we would be grateful if you could send replies or summary to: The Administrator, Association of Kennet Passengers, Devizes TravelAID Project, c/o Community First, Wyndhams, St Josephs Place, Devizes, Wiltshire SN10 1DD. Email: [info@kennetpassengers.com](mailto:info@kennetpassengers.com) or Fax 01380 860183